

EXPERIENCE WHITE-GLOVE FAXING SERVICE WITH LANE



When it comes to working with a faxing partner, communication and support is crucial. At Lane, our customer support team is dedicated to providing the best experience possible which is one of our biggest differentiators.

Our commitment to our customers goes beyond troubleshooting and resolving technical issues and we always extend a helping hand in any capacity that we can. We manage all customer and partner inquiries with an unwavering sense of urgency and take pride in being able to provide a complete solution to our customers.

Contact our team and experience our white-glove service first-hand and ditch your communication frustrations and faxing challenges. We're here to help!

Support-Rich Benefits Differentiators

- 30-minute or less support response time
- 24/7 support
- 95 NPS customer satisfaction score
- Globally located team for maximum outreach
- Multiple ways to contact our support team: email, phone, website, forms
- Guided trainings for individuals and teams
- Robust onboarding process
- Bi-monthly webinars for continuous learning
- Portfolio company of Dura Software which provides us access to greater software, tools and resources
- Wide-array of partners and customers through various industries
- Understanding faxing inside and out with employee longevity of on-average 20 years