

Lane's Enterprise Status Manager



Enterprise Status Manager is an integral feature of our Passport fax server application, designed to proactively monitor server and application health. It identifies specific failures and promptly alerts customers via email, ensuring timely awareness and action in the event of potential issues.

Use Case

Our customer uses Enterprise Status Manager to identify when they are over the threshold of document conversions. They are alerted when there is an error in conversion before it fails. If it cannot convert, it cannot fax.

Steps to Use Enterprise Status Manager

1. Installation
2. Configuration
3. Optimization

Key Benefits:

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| Keep Passport Healthy Highlights areas of concerns and prompts to make changes before any system outage. | Immediate Awareness Customers are instantly notified of server connection loss, enabling swift action. | Call Queue Monitoring Detection of a high volume of pending calls alerts users to potential system issues. |
| Port Failure Identification Instant notification of failed ports preventing fax transmission. | Document Conversion Alerts Identification of unconverted documents preventing fax transmission, preventing backlog accumulation. | Instant Support When questions or challenges arise, Lane's support team is here 24/7 to assist. |

Get started with Enterprise Status Manager today by talking to our team at Lane!

