

Epic & Passport Faxing Solutions with Lane



Epic Implementation Services: Myth vs Fact

Epic implementation services involve the Epic staff executing activities such as reviewing and assessing its target platform strategy when implementing a customer's EMR/EHR solution. These services also include guiding, advising, and reviewing current state architecture for the hospital site. When it comes to fax server infrastructure, however, certain misconceptions have influenced how Epic administers their solution in regard to Passport.

MYTH: Passport does not work with Epic

FACT: Lane's Enterprise Faxing Software solution, Passport, integrates with Epic and has compatibility across multiple platforms. Lane's Passport product works with Epic Client Versions including several Epic Application Module Functionalities, such as EpicCare Ambulatory, EpicCare Inpatient, and many others.

Epic Workflow Specific Caveats: Explained

1 BEAKER & DOROTHY

Implementers have inaccurate perceptions regarding Lane's Passport compatibility with this module. To clarify, Lane's team of experts developed solutions that allow for navigation of department specific configuration or batched fax result delivery.

2 REALTIME FAX JOB STATUS

Lane's engineering team is currently developing a solution to expand on this functionality. Presently, however, certain Hyperspace activities present a column or display value of a job status to indicate the success or failure of a particular "job."

Analyzing Costs vs Benefits

There is a tremendous cost burden associated with deconstructing an existing solution and applying a new one to be "compatible." This can be a costly business decision and reflects an inaccurate perception of how solutions must be carried out. The business opportunity realized is entirely diminished by the engineering lift and net-realized gains.

In contrast, by modifying the operation database environment of a customer's Epic install and customizing the Passport configuration, Lane developed a working solution that leverages existing and new Passport Fax Solutions for all the aforementioned modules and client release versions.

The Benefits

Lane's fax solution can save customers thousands of dollars. By avoiding capital expenditures and saving considerable staff hours, Lane is able to provide a world class enterprise fax solution that is compatible with Epic systems. This allows customers to focus on their core business, and leave the faxing to Lane.

