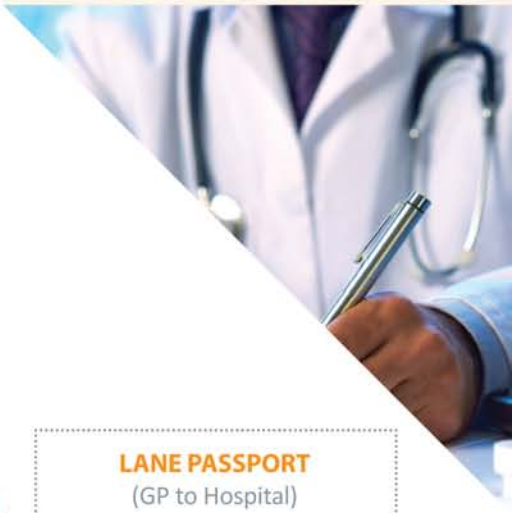
www.lanetelecom.com

Passport® 4000 GPE NHS Stream Application

Key Benefits

- Developed specifically for GP Practices
- Enables the transmission of confidential data
- Fast, track-able and secure document distribution
- Reduce costs through virtualization
- Message-enable users at their desks for improved efficiency
- Meet healthcare regulatory compliance
- ITK accredited with the UK Department of Health

Stream is a web-enabled workflow product created specifically for the needs of GP practices. Built as an application to work with Lane Passport 4000 General Practitioner Edition, Stream has been developed to enable the creation, automation and secure transmission of letters as e-documents within the primary care environment. This brings the transfer of notes and dictation into practice workflows increasing efficiency, security and integration with both internal and external Department of Health accredited systems.



Stream has been developed to complement and add GP Practice-specific functionality to Passport 4000 GPE, Lane's core GP Practice document management and messaging system.

Using Stream, GP Practices can:

- Collect patient details, appointments and relevant GP/Consultant notes automatically using a Direct Application Programming interface (API) directly into the Practice EMR system. Patient information can also be entered manually
- Enable GPs to dictate patient clinical information details directly into the Practice workflow system without the use of analogue tape devices
- Enable secretaries to listen to dictated voice analogues within the workflow system and then transcribe letters, or notes accordingly
- Assemble framed letters pertinent to data retrieved; return the letter/notes to the GP for approval, then transmit the letter via Passport 4000 GPE to the Hospital

Passport 4000 General Practice Edition (GPE)

Passport 4000 General Practice Edition (GPE) is a fully featured messaging system that allows the secure transmission of messages containing confidential patient information to and from GP Practices. All messages are secure, 100% track-able and adhere to UK NHS3 governance policy. The system is accredited under the UK Department of Health's Interoperability Toolkit (ITK) standards. Developed for the needs of GP Practices, it allows healthcare professionals to get fast, secure and accurate access to data in a cost effective, easy to use, simple to manage, centralised messaging solution. Passport 4000 GPE greatly enhances the security, efficiency and compliance of communications to and from GP Practices.

Lower messaging costs

Passport 4000 GPE Messaging Server can deliver cost reductions in a number of ways including hardware rationalisation, infrastructure consolidation and lower call charges. The seamless integration of fax into an efficient communications system enables intelligent and automatic delivery of information to and from users, workgroups or workflows, whether they are inside or outside your organisation, without user intervention.

Messaging interface

Passport 4000 GPE is available in 1 line and multiple line configurations, which is ideal for GP Practices, and uses either traditional telephony or Fax over IP (FoIP) which means it can be implemented in a virtual environment.

Message communications

Personal Communications Centre (PCC) is the main Passport 4000 GPE user application used for the preparation, sending, tracking and receiving messages. PCC, which is Windows operating system compliant, communicates directly with Passport 4000 GPE, thus avoiding any email latencies, storage problems and audit compliance issues.

Passport 4000 GPE PCC is used for all messaging functions

The PCC provides users with the ability to conveniently send and receive faxes from within their familiar email interface such as Microsoft Outlook and Lotus Notes. Received faxes can be routed directly to the recipient's desktop saving time in retrieving them from group fax machines and ensuring that the fax actually gets to the intended person. Inbound faxes can be annotated with a range of tools and rubber stamps before being saved to file, printed or forwarded. Departmental folders and sub folders can be created so that received faxes can be moved and stored in logical locations accessible by the entire department.

Messaging distribution

Received faxes can be automatically distributed directly to users or groups of users whether using their email client or PCC. This is performed either via DID routing based on the number to which the inbound fax was sent or line routing where all faxes received on a particular fax line are routed to the same user or group of users. Electronic distribution saves time, improves service to customers, avoids lost documents and enhances security.

The compliance challenge

The regulatory environment in which many organisations operate has become far more stringent over recent years – particularly when handling sensitive, personal information. Organisations must ensure that all communications, including those through fax machines, are monitored and that the information transmitted is documented and archived. Passport 4000 GPE allows you to meet all current compliance requirements through seamlessly integrating fax and messaging into your broader communications environment. By monitoring and logging all incoming and outgoing documents it enables you to fulfil your compliance obligations.

Please see the Passport 4000 GPE NHS Stream Application data sheet for further information and minimum system requirements.

www.lanetelecom.com

LANE Telecommunications Ltd
Ringway House, Bell Road
Basingstoke
Hampshire
RG24 8FB
United Kingdom

Tel: +44 1256 301550
Fax +44 1256 301555

LANE Telecommunications Inc.
10 Lanidex Plaza West Suite 213,
Parsippany, New Jersey, 07054
USA

Tel: +1 973 526-2979
Fax: +1 973 526-2988

3 Innwood Circle
Suite 116
Little Rock, Arkansas, 72211
USA

Tel: +1 501 227-6637
Fax: +1 501 227-6245

LANE Telecommunications PTE Ltd
1 Thomson Road
#03-344D
Balestier Hill Centre
300001
Singapore

Tel: +65 6353 0555
Fax: +65 6353 7448